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THREE-PEAT FOR WAIKIKI BEACH MARRIOTT RESORT & SPA
Resort associate named 2008 Outstanding Lodging Employee of the Year

WAIKIKI, OAHU – January 21, 2009 – For the third consecutive year, an associate from Waikiki Beach Marriott Resort & Spa has been named Outstanding Lodging Employee of the Year by the Hawaii Hotel & Lodging Association (HHLA). Edmund “Buster” Civerolo, bell help for the 1,310-room resort, received the 2008 *Na Po‘e Pa‘ahana* (the hardworking people) award for his positive demeanor, team spirit, personal attention given to each guest, and commitment to giving back to the community.

“Buster’s thirty years of bell service here at our resort can at the very least be summed up by this award,” said Chris Tatum, general manager of Waikiki Beach Marriott Resort & Spa. “From his signature ‘ALOOOOHA!’ to guests and associates throughout the day, to going above and beyond in personalizing each guest’s stay, Buster is the model associate of our hospitality industry. His daily enthusiasm is genuine and infectious, and we’re delighted to see him achieve this recognition.”



(L to R): Jon Sasaki, assistant guest services manager; Gerald Nakashima, director of room operations; Edmund “Buster” Civerolo, Lisa Kaalekahi, guest services manager; Chris Tatum, general manager.

Deemed as Waikiki Beach Marriott Resort & Spa’s “Ambassador of Aloha,” Civerolo’s mega-watt smile and innate compassion for others resonate throughout the resort. And even in his free time, he can be found surfing renowned Waikiki Beach or running the annual Honolulu Marathon with return guests and fellow associates, as well as volunteering at any of the resort’s *Spirit to Serve* community events. Civerolo joined the resort in 1978 when it was the Hawaiian Regent and later became Waikiki Beach Marriott Resort & Spa in 2000.

Waikiki Beach Marriott Resort & Spa Banquet Manager Nancy Pohina and Guest Relations Supervisor Jean Asato won the award for 2007 and 2006, respectively.

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WAIKIKI BEACH MARRIOTT RESORT & SPA fronts the best stretch of Waikiki Beach. Conveniently located in the heart of Waikiki, the hotel offers 1,310 refurbished guest rooms and suites with private lanai providing spectacular views of world-famous Diamond Head and Waikiki Beach. Other amenities include Kuhio Beach Grill, featuring the best in Pacific Rim cuisine; Sansei Seafood Restaurant & Sushi Bar and d.k Steak House; Arancino di Mare Italian Restaurant; contemporary sushi bar; Moana Terrace, offering live Hawaiian entertainment nightly; Seattle's Best Coffee; Paul Brown's Spa Olakino * Salon; Faith Riding Company Surf School; two freshwater, heated swimming pools; 10-person whirlpool; 24-hour fitness facility; business center with 24-hour Internet access; high-speed and wireless Internet access throughout the resort's guest rooms and public spaces; shops and boutiques; and Hawaiian cultural activities. For more information, visit www.marriottwaikiki.com.

Editor's Note: JPG images available upon request.

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